

Warranty: Classic Series Ceramic Grills

'Built to last a life time.'

Limited Lifetime Warranty

Models Covered: ClassicJoe, ClassicJoe Stand Alone and ClassicJoe BigJoe

Limited Lifetime Warranty on Ceramic Parts

Kamado Joe warrants that all ceramic parts used in this Kamado Joe grill and smoker are free of defects in material and workmanship for as long as the original purchaser owns the grill.

Limited 5-Year Warranty on Metal and Cast Iron Parts

In addition, Kamado Joe warrants that all metal and cast iron parts used in this Kamado Joe grill and smoker are free of defects in material and workmanship for a period of five (5) years.

When Does Warranty Coverage Begin?

Warranty coverage commences on the original date of purchase and covers only the original purchaser. For the warranty to apply, you must [register your grill](#).

If a defect in material or workmanship is discovered during the applicable warranty period under normal use and maintenance, Kamado Joe will, at our sole option, replace or repair the defective component at no cost to you for the component itself. This warranty does not apply to labour, freight, or any other cost associated with the service, repair or operation of the grill.

What is Not Covered?

This warranty does not apply to damage caused by abuse or use of the product for purposes other than that for which it is designed, damage caused by lack of proper use, assembly, maintenance or installation, damages caused by accidents or natural disasters, damage caused by unauthorized attachments or modifications, or damage during shipment. This warranty does not cover thermometers or felt gaskets. This warranty does not cover damage from normal wear and tear from use of the product (for example, scratches, dents, dings and chipping) or changes in the appearance of the grill that do not affect its performance.

THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTY, WRITTEN OR ORAL, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS EXPRESSLY LIMITED TO THE DURATION OF THE WARRANTY PERIOD FOR THE APPLICABLE COMPONENT.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

THE PURCHASER'S EXCLUSIVE REMEDY FOR BREACH OF THIS LIMITED WARRANTY OR OF ANY IMPLIED WARRANTY SHALL BE LIMITED AS SPECIFIED HEREIN TO REPLACEMENT. IN NO CASE SHALL KAMADO JOE BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some countries do not allow the exclusion or limitation of special, incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Warning: An Online Purchase Will Void Your Warranty

Purchasing any Kamado Joe product through an online retailer with international shipping to your location voids the warranty.

For Warranty Service

For warranty service, please contact your local dealer. Before you call, please have the following information available:

- Model Number (see rating plate)
- Serial Number (see rating plate)
- Proof of purchase by the original owner
- Date of installation
- Brief description of the problem

Your satisfaction is importance to us. If a problem cannot be resolved to your satisfaction, please write, call or email - Here are our [Contact Details](#).

This limited warranty gives you specific legal rights and you may have other rights that vary from country to country.